



## London Borough of Camden

### The client

Much of the London Borough of Camden is residential and has an estimated population of 270,000 over an area of 8.4 sq miles.

Camden Council have committed to making the borough a cleaner, more sustainable place to live, and set out their actions in 'Camden 2025' and the subsequent 'Camden Plan'. Goals of becoming the most sustainable borough in London, reducing the amount of waste produced and recycling more and more are to be achieved by providing infrastructure, information and incentives.

### The Requirement

As part of the mayor's commitments to the environment, London Borough of Camden have an 8 year contract with waste management company, Veolia, dating back to 2017. Veolia also tip at McGrath Bros (Waste Control) Ltd's MRF, utilising the 24 hour waste facilities.

McGrath Bros (Waste Control) Ltd also provide invaluable RORO services across the borough to various municipal sites. For instance, on site at local authority housing refurbishments and in stores areas collecting household waste. In order to keep the sites running smoothly, we collect from these sites up to four times a week and return the 30yrd RORO to our Material Recycling Facility for tipping. This service has been in place for 7 years and continues to be of value to the council. Annually, we

tip over 600 tonnes of waste for the London Borough of Camden, all of which is recycled.

### How we do it

Regular waste collections are coordinated by our in-house Customer Contact Centre based at our Head Office which also operates an out-of-hours 24-hour emergency telephone service.

Our Service Department has a dedicated logistics team which coordinates deliveries and collections using the latest digital communications systems.

Every stage of the waste collection, recycling and marketing process is recorded digitally into our bespoke works system which provides us with a fully traceable audit trail of the volume and destination of the materials we handle.

Once back at the MRF, we apply cutting-edge technology and systems to process and recycle wastes, extracting the maximum environmental value for our clients.

We use a combination of mechanical, magnetic and manual processes to sort and segregate the wastes into individual material streams. The materials are either recycled on-site or transported to one of our network of specialist re-processing partners to be used to generate raw material feedstock for manufacturing new products.

### **Client:**

London Borough of Camden

### **Contract:**

MRF Tipping / Skips

### **Duration:**

Ongoing

### **Start Date:**

2014

### **Recycling/Recovery rates:**

100%



**Camden**

“London Borough of Camden take waste management very seriously, with the mayor spearheading initiatives to make Camden a clean, vibrant and sustainable borough. We have been using McGrath Bros (Waste Control) Ltd for years, with their 30yrd RORO skips permanently positioned at several sites across the borough. The service we receive from McGrath has always been exemplary. Knowing that we can contact their service team 24 hours, 7 days a week, means that we're never without a line of communication.”

**Gary Wiggett, Operations Logistics Manager, London Borough of Camden**