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1. Policy Statement

The McGrath Group's privacy policy is applicable to all employees, workers and contractors. The company respects and is committed to protecting your privacy. We may choose to store information about you if you are a prospective/existing customer or partner in order to serve your needs better.

We will always aim to act in accordance with current legislation and to meet current internet best practice.

2. Responsibilities

When using our website and for the General Data Protection Regulations (GDPR) the data controller and processor is The McGrath Group and is located at McGrath House, 62 River Road, Barking, Essex, IG11 0DS. Any personal information we collect from you will be used in accordance with the General Data Protection Regulations: 2018 and any other applicable laws.

Safeguarding your information

Transmission of your information via the internet is not completely secure, however:

- We have taken reasonable steps to protect data in transmission
- We have taken steps to encrypt data during transmission and when standing
- We will never share any stored website passwords we hold
- Data is kept whilst it is still relevant to the reason for collection and/or if we are required to do so by UK law. Once no longer needed, all data is destroyed by secure means

If you would like more information about the security of your information please contact info@mcgrathgroup.co.uk.

3. In Practice

What information do we collect about you?

We collect information about you when you contact us, register with us, place an order for products or services or as part of our general company administrative procedures which may include managing your account. We also collect information when you voluntarily sign up for our newsletter, complete customer surveys, provide feedback and participate in competitions.

Website usage information is collected using cookies which are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity.

You can set your browser not to accept cookies or to remove cookies from your browser. However, in a few cases some of our website features may not function as a result.

How will we use the information about you?

We use your information collected from the website to personalise your repeat visits to our website. We may email you about other products and services we think may be of interest to you. In processing your order, we may send your details to and use information from third parties such as, credit reference agencies or any other government regulatory authority. We will not share your information for their marketing purposes with companies outside of the company.

We may wish to send you information about our products and services as well as industry and regulatory developments. You have the right at any time to opt out from us contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please contact info@mcgrathgroup.co.uk.

Where is my information held?

We may store information on third party software platforms and content management systems for the purposes of, but not limited to, client reporting, administration and email marketing. This means your data may be stored in the UK or international data centres. Your information may also be held by third party suppliers for IT procedures only. All third-party providers are bound by confidentiality and security clauses within the service level agreements agreed.

Access to your information and correction

We want to make sure that your personal information is accurate and up to date. You have the right to request a copy of the information that we hold about you or ask us to correct or remove information you think is inaccurate. If you would like a copy of some or all of your personal information, please contact us at The McGrath Group, McGrath House, 62 River Road, Barking, Essex, IG11 0DS or email info@mcgrathgroup.co.uk and use "access request" as the subject heading.

Links to other websites

Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

Changes to our privacy policy

We keep our privacy policy under regular review, we will place any updates on this web page.

How to contact us

When using this website and for the General Data Protection Regulations 2018 (GDPR) the data controller is The McGrath Group at McGrath House, 62 River Road, Barking, Essex, IG11 0DS. Please contact us if you have any questions about our privacy policy or information we hold about you by email at info@mcgrathgroup.co.uk.

4. Definitions

GDPR

The General Data Protection Regulation 2018 (GDPR) is a regulation in EU law on data protection and privacy for all individuals within the European Union. It also addresses the export of personal data outside the EU.

Data Controller

A controller determines the purposes and means of processing personal data.

Data Processor

A processor is responsible for processing personal data on behalf of a controller.

Cookies

Cookies are small files which are stored on a user's computer. They are designed to hold a modest amount of data specific to a particular client and website and can be accessed either by the web server or the client computer.

Email Privacy

Email is not a secure method of communication. If you are not the intended recipient, please notify the sender and delete all copies. All personal data is processed in accordance with UK data protection legislation.

This policy will be kept under regular review. If we make changes, we will revise this Privacy Policy to reflect such changes and update accordingly.

This policy should be read in conjunction with our other operating policy documents.

Our processes and procedures for implementing our business values and our responsibilities are contained in specific, separate and more detailed documents which are implemented via our Integrated Quality, Environmental.

We also operate an integrated management system which is certified against international standards ISO 45001:2018 (Health & Safety Management), ISO 9001:2015 (Quality), ISO 14001:2015 (Environmental) and ISO 50001:2011 (Energy) ensures our products and services are supplied safely, consistently and sustainably.

Internal assessments of our operations will be performed to determine if this policy or any others including procedures and processes fulfil their objective.

Signed:

A handwritten signature in black ink, appearing to be "D. McGrath", written over a circular scribble.

David McGrath, Managing Director